



TO: Mayor and Councilmembers
FROM: John Moran, City Manager
DATE: March 8, 2011
SUBJECT: CONSENT AGENDA – Public Works and Customer Service Report for the month of February

(II - H)



**PUBLIC WORKS & CUSTOMER SERVICE
MONTHLY REPORT
February 2011**

**TOTAL SERVICE ORDER CALLS
*63**

BRUSH PICK UP.....	6
NEW WATER CONNECTS..... AND TRANSFERS OF SERVICE	12
FINAL DISCONNECTS.....	11
DISCONNECTS FOR NON-PAY.....	1
WATER METER CHANGE OUTS.....	4
MISCELLANEOUS.....	29
REPLACE TRASH CARTS	6
POTHOLE REPAIRS	2
CHECK FOR WATER LEAKS	5
WATER PRESSURE CHECKS	1
SEWER BACKUPS	4
METER CHECK READS	8
LINE LOCATES	3

WATER SAMPLES

TAKEN TWICE MONTHLY TO NTMWD

PUBLIC WORKS

METER READING, MOWING AND MAINTAINING OF THE CITY PARKS AND RIGHT OF WAYS, MAINTAIN APPEARANCE OF THE RAILS TO TRAILS, TREE TRIMMING, WATER METER CHANGE OUTS FOR MAINTAINANCE, MINOR STREET REPAIRS, WATER AND SEWER LINE LOCATES, WATER AND SEWER LINE REPAIR AND BRUSH PICK UPS PER SERVICE ORDERS, FLUSHING OF THE HYDRANTS

PUBLIC WORKS STAFF MEETINGS

NO STAFF MEETING

UTILITY COLLECTIONS

WATER - 1376 BILLS MAILED OUT FOR THE MONTH

COLLECTIONS WITH DEPOSITS MADE DAILY

ELECTRIC- CAP ROCK (SHARYLAND)

COLLECTION OF 75% IN THE CITY FARMERSVILLE OFFICE

PAYMENTS ARE BAGGED UP AND READY FOR PICK UP BY SHARYLAND BY 2PM EACH DAY.

SPECIAL PROJECTS

- PUBLIC WORKS - WATER LINE PROJECT ON US 380 FROM BROOKSHIRES GOING WEST TO COUNTY ROAD 557.
- SNOW AND ICE REMOVAL